



GROUP VISIT GUIDELINES

Thank you for your enquiry into visiting Weston Museum! We recommend groups read these guidelines before booking your visit. If there are any questions about anything in this document, please do contact us and we will be happy to help.

- Group leader must be 21 or older
- Any under 18's must be supervised by either the group leader or another accompanying adult
- A suitable adult to child ratio should be adhered to at all times
- Any accessibility requirements (i.e. lift use) should be declared at time of booking, so we can be properly prepared or make any necessary adjustments
- Should groups wish to make use of our café, we recommend you give us notice of this to ensure suitable seating can be provided, and to prepare the café for a group arrival
 - If a café visit is planned, our Catering Supervisor may make contact to receive pre-orders
 - Any dietary requirements should be declared when contact has been made with our Catering Supervisor
- Any belongings should be carried with you
- We ask that group visits respect all visitors to the Museum, to ensure a safe and welcoming environment for all
- Please refrain from running anywhere in the building
- No food or drink should be consumed in the galleries (unless medically required)
- Please do not use flash photography
- Any health and safety incidents or accidents need to be reported to a member of staff as soon as possible
- For an enjoyable experience, we recommend that groups do not exceed 30
- We try to accommodate everyone; however we reserve the right to refuse group visits to ensure the safety of all visitors